#### DE LA SALLE-COLLEGE OF SAINT BENILDE **DOCUMENT NO: ACCESS DOCUMENT TITLE: RESTRICTION:** BENILDE INTERPRETING POLICY POL-1317-0001 (S.2025) NO. OF PAGES: FILE SOURCE: **EFFECTIVE DATE: APPROVAL DATE:** OVCA-SCHOOL OF **DEAF EDUCATION BEGINNING 3T** MARCH 2025 19 AND APPLIED ACADEMIC YEAR STUDIES (SDEAS) 2024-2025

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**AUTHORIZED PERSONNEL.** 



## DOCUMENT TITLE:

BENILDE INTERPRETING POLICY

DOCUMENT NO:

POL-1317-0001 (S.2025)

Effective Date: BEGINNING 3T ACADEMIC YEAR 2024-2025

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		<b>DOCUMENT HISTORY</b>		
	Description of Change	Authored/ Revised by:	Revision Date	Effectivity Date
V01	Original Version	John Xandre Baliza Maria Veronica T. Perez	07-17-2007	AY 2007- 2008
V02	Revised Version to update rates and add SLI Assessment and decentralized budget	John Xandre Baliza Ma. Giselle Montero	09-28-2018	AY 2019- 2020
V03	Updated Version to include modalities of interpreting, update rates, add cancellation and administrative fees	Marian Patricia Bea Francisco John Xandre Baliza Rochelle Martin	01-14-2025	AY 2025- 2026

## **RELATED INFORMATION**

Document Control No.	Document Name	Source
MM-2019-01-31-02	The AC Members approved the Interpreting Policy Proposal of SDEAS.	Academic Council Minutes of the Meeting
ACMM-2025-01-16- 05	The Academic Council endorsed the Revised Interpreting Guidelines, incorporating AC comments and suggestions, to the Operations Council for approval.	Academic Council Minutes of the Meeting
MM-BLT-2025-02-26- Benilde Leadership Team approved the proposed revised Interpreting Services Policy and Rates.		BLT Minutes of the Meeting

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#### 1. RATIONALE

- 1.1 It is the policy of the College to goal to position itself as an inclusive Higher Education Institute (HEI), it is essential that effective access to information and services are provided to Benildean Deaf students and associates through quality and ethical sign language interpreting. Ethically, participants should not be designated as the sign language interpreter as it hinders full participation and inclusion.
- 1.2 It is also fundamental that we provide the said interpreters with just and timely compensation for their services.

#### 2. OBJECTIVES

- 2.1 To establish the processes for interpreting requests and ensuring quality and ethical interpreting access for Benildean students and associates.
- 2.2 To emphasize the profession of sign language interpreting by provision of just and timely compensation for interpreting services.

#### 3. SCOPE

3.1 This policy covers all associates of **De La Salle-College of Saint Benilde**.

## 4. DEFINITION OF TERMS

- 4.1 **Sign Language Interpreter (SLI)** is a person hired to facilitate the communication process between two or more parties by interpreting from the input language to the target language accurately, impartially, and effectively. The SLI ensures that there is equal access to information for both hearing and Deaf participants.
- 4.2 **Freelance Interpreter** refers to the SLI who is not an employee of the College and is hired solely for a given interpreting assignment.
- 4.3 **Internal Benilde Interpreter** refers to the SLI who is an employee of the College, whether FTF, AS, SS, or ASF, and is tasked to interpret for a given interpreting assignment outside of their 40-hour work schedule per week.
- 4.4 **In-person Interpreting** refers to the face-to-face interpreting modality where both the interpreter and the participant must be at the venue in-person.
- 4.5 **Online Interpreting** refers to the online interpreting modality where both the interpreter and the participant must be in an online platform (ex. Zoom, Google Meets, or MS Teams).

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4.6 **Filipino Sign Language (FSL)** – the national sign language of the Filipino Deaf community. It is a visual language with its own linguistic features.

# 5. POLICY STATEMENTS

- 5.1 This policy shall follow standard procedure. Please see appendices.
- 5.2 Review of Policy. This policy shall be reviewed every three (3) years to ensure that it is updated and relevant to the needs of the College and the community.
- 5.3 Compliance and Enforcement of Policy. Non-compliance and violation of the requirements of the Policy on Sign Language Interpreting Services may lead to disciplinary action, subject to the observance of due process.

## 6. EFFECTIVITY CLAUSE

6.1 This policy shall take effect upon approval and shall continue to be in full force unless superseded by new policies and guidelines.

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#### **General Guidelines:**

All activities attended by Deaf students and associates as official representatives of DLS-CSB should course their interpreting service requests through SDEAS. The guidelines for the service request and contracting of sign language interpreters (SLI) are as follow:

## I. Contracting of SLI

- a. All SLI are requested to submit the following documents upon application to be considered into Benilde's pool of freelance interpreters:
  - letter of intent that should indicate area of interpreting expertise
  - curriculum vitae
  - relevant certifications
  - other pertinent documents

If formal interpreter trainings are received, they are to submit corresponding certification/documentation. If their exposure is community-based, they are to submit a letter of endorsement from a Deaf member of that community and a recommendation from a mentor interpreter.

- b. All SLI who submitted the above requirements are required to undergo initial competency assessment (using the SDEAS SLI Assessment Form, **Appendix A**) and interview with SDEAS AdHoc Committee (composed of FSLLP facilitator, Senior hearing/Deaf faculty, Interpreting Education Program Coordinator, SDEAS student representative and Dean)
- c. SLI recommended by SDEAS AdHoc Committee is required to sign a service contract renewable on a per-term basis, and is dependent on the result of the performance assessment (see **Item VI** below)
- d. SLI contracted by SDEAS is to be issued a CSB generic ID for entry into the campus, to be renewed on a per-term basis upon renewal of the service contract. This generic ID is to be issued to the SLI only once. Charges for replacement of damaged or loss ID shall be the sole responsibility of the SLI. This ID does not entitle the SLI to other privileges given to associates and students (i.e. access to library, computer laboratory, etc.) except for entry inside the campus.

## II. Requesting for Interpreting Service

a. Requests for sign language interpreting should be filed with the SDEAS Interpreting Service coordinator <u>at least seven (7) working days before the activity</u>. Due to the limited number of SLI, no assurance is given that an SLI could be assigned should a request be filed less than the recommended lead time. Internal and External requests made less

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than 3 working days before the activity would incur an additional P250 for administrative fees. However urgent or emergency requests (e.g., crisis counseling, medical emergencies, critical academic discussions) be exempted from the administrative fee.

- b. Requesting parties should fill out the Interpreting Service Request (ISR) (Appendix B) online form. The form should then be signed by the requesting individual/office and its immediate supervisor. Attachment of the signed and approved ISRF is required to complete the online form. Incomplete documents and details (unsigned forms) will not be processed.
- c. SDEAS will decide from its roster the best fit for all interpreting requests, based on the SLI's competency level and nature of the interpreting assignment. The requesting party can, however, request for a particular interpreter to be assigned to them, although no assurance could be given as this will depend on the SLI's availability and competency level.
- d. SDEAS will charge an administrative fee of P250 for interpreting requests that are externally funded (i.e. external requests, internal requests that are revenue generating or externally funded).

## III. Interpreting Assignment

Interpreters are classified as either internal Benilde associate interpreter or external contracted freelance interpreter. Since majority of the interpreters are externally contracted, the following guidelines apply:

- a. Interpreting Modality
  - i. In-person Interpreting
    - 1. For any interpreting assignment that will go beyond one (1) hour or (1) hour of intense discussion or content, two interpreters shall be assigned regardless of the number of Deaf participants.
    - 2. A minimum of 2 hours billing is required for face-to-face events. For example, the activity is 1.5 hours, the charge will still be for 2 hours.
    - Interpreting hours are counted in increments of 0.5 hours. Any requests that exceed the hour mark, will be rounded off to the next higher increment. For example, in-person interpreting totaling 2 hours 15 minutes will be computed as 2.5 hours.
  - ii. Online Interpreting

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- 1. For any interpreting assignment that will go beyond one (1) hour or (1) hour of intense discussion or content, two interpreters shall be assigned regardless of the number of Deaf participants
- 2. A minimum of 1 hour billing is required for online events. For example, the activity is 30 minutes, the charge will still be for 1 hour.
- 3. Interpreting hours are counted in increments of 0.5 hours. Any requests that exceed the hour mark, will be rounded off to the next higher increment. For example, online interpreting totaling 2 hours 15 minutes will be computed as 2.5 hours.

Formula for budget allotment will be as follows: (Rate per hour) x no. of interpreters x no. of hours

## b. Internal Benilde interpreters

While majority of our interpreters are externally contracted, assignments may be given internally to Full-time Faculty, Administrative Staff, or Academic Service Faculty.

- 1. Assignments should not conflict with their regular office work schedule.
- 2. As agreed upon with Finance Department and PODO in a meeting last Dec 9, 2021, in case of urgent need, where FTF, ASF, or AS are asked by the College to interpret for meetings, activities and events during their declared office hours, compensation of the interpreting hours may be given upon endorsement by the immediate head and/or school Dean provided that the interpreting assignment is not part of the associate's job description, and is not counted as part of their 40 hours a week. Endorsement and approval will be on a case-to-case basis.
- c. Sample Computation of Difference of Rates of Internal and External Interpreters
  - For internal Benilde associate interpreter:
     (Rate per hour) x no. of hours= Interpreter's Honorarium
  - For external contracted freelance interpreter:
    - For events less than 2 hours-(Rate per hour) x 2 hours= Interpreter's Honorarium
    - For events more than 2 hours-(Rate per hour) x no. of hours= Interpreter's Honorarium

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#### For example:

	Rate for Internal SDEAS Associate Interpreter	Rate for External Contracted Freelance Interpreter
Activity Type A Meeting for 1 hour (Zoom)	P825 x 1 hour= P825	P825 x 1 hour= P825
Activity Type A Meeting for 1.5 hour (F2F)	P825 x 1.5 hour= P1237.50	P825 x 2 hours = P1650

#### IV. Cancellation

Interpreting service cancellation within 24 hours or less prior to the event should merit the following fees:

- a. For in-person interpreting, two-hour payment to the external freelance interpreter and a P250 administrative fee applies.
- b. For online interpreting, one hour payment to the interpreter and a P250 administrative fee applies.

These fees do not apply if the interpreting request is cancelled due to suspension of classes and/or office operations, and other fortuitous events.

#### V. Compensation

- a. The rate of honoraria of contracted SLI will be based on the type of interpreting assignment Interpreter honorarium rates will follow the revised matrix of AY 2024-25 (**Appendix C**).
- c. In case of overnight and weekend activities, the requesting Office/Center/School is responsible in providing for meals, accommodation, and transportation of both interpreters for the duration of the activity.
- Interpreting honorarium shall be processed as soon as all documents required are submitted.
- e. For interpreting requests that are not included in the internal budget of SDEAS, (e.g. non-SDEAS research on the Deaf, training, etc.) the PRS should be processed by the requesting office.

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#### VI. Performance Assessment and Promotion

- a. Every term, a random performance assessment will be conducted by appointed SDEAS associate(s) during one of the SLI's interpreting assignment, using the SDEAS SLI Assessment Form (Appendix A)
- b. At the end of the term, quantitative and qualitative feedback from Deaf students and associates, as well as the requesting Offices/Centers/Schools will be collected through the Client Form (Appendix E).
- c. Results of the qualitative and quantitative assessments is to be given to all contracted SLI for a particular term as part of their professional development. The results will be the basis for renewal of contract for the succeeding term.
- d. SLI are encouraged to develop themselves professionally. Opportunities for promotion can be made on an annual basis upon submission of relevant documentation and review of the assessment results by the SDEAS AdHoc Committee.

## VII. SLI Assignments with Benilde Partners

- a. SLI are still expected to follow the provisions stated in this policy (i.e. honoraria, professional conduct, etc.) as well as the policies of the partner company/organization.
- All partner companies should abide by the College's policies of contracting SLI. Any deviation(s) should be consulted with SDEAS prior the start of the interpreting assignment.

## VIII. Grievance

- a. Complaints regarding professional conduct and non-compliance with the SLI Service policies and code of ethics should be formally filed (in written/signed format) within fifteen (15) days after the incident.
- b. Complaints are to be handled and actions decided upon by the SDEAS AdHoc Committee, and resolution should be given within thirty (30) days after the complaint is filed.

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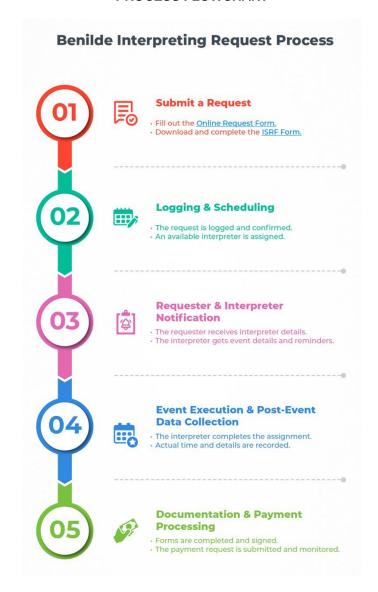
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## **PROCESS FLOWCHART**



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#### **APPENDIX A**

School of Deaf Education and Applied Studies Interpreting Skills Assessment

#### Name of Assessee:

Criteria	Excellent	Good	Needs Improvement	Points
	8-10 points	5-7 points	1-4 points	
Vocabulary Choice	Has extensive knowledge of	Has enough knowledge of	Has limited knowledge of	
	target language vocabulary	target language	target language vocabulary	
	that is relevant to the topic of	vocabulary relevant to the	relevant to the topic	
	discussion	topic	*	
	Fingerspelling is used	Fingerspelling is	Fingerspelling is extensively	
	strategically and sparingly	sometimes used, mostly	used even for basic English	
	1227 47 1440 143000	for jargons and technical	words with sign equivalent	
		content		
	Language choice accurately	Language choice is	Language choice often	
	conveys the meaning from the	appropriate for most of	skews the meaning of the	
	source message; no errors	the interpretation; 1-3	source message; more than	
	observed	errors are observed in	3 errors are observed in the	
		terms of accuracy of sign	choice of signs as it relates	
		choice	to accuracy of meaning	
Target Language	Words are fingerspelled	Fingerspelling sometimes	Fingerspelling is unclear,	
Production	accurately and clearly,	difficult to read and/or	with more than 3 errors	
	observing proper palm	inaccurate; 1-3 errors are	observed	
	orientation and location	observed		
	Sign language parameters	Less than 3 errors are	Frequent errors are	
	(hand shape, location,	observed in using sign	observed (>3) in sign	
	movement, palm orientation)	language parameters;	production, which causes	
	are always observed, which	however, these errors do	inaccuracy with the source	
	leads to accurate and clear	not significantly affect the	message. No efforts are	
	production of signs; no errors	accuracy of message and	made to correct these	
	observed	efforts are made to	errors.	
		correct these errors		
	Speech production is	Speech production is	Speech production has	
	grammatically correct and	somehow grammatically	numerous grammatical	
	accurate; ideas are connected	correct, with minimal	errors, with no efforts for	
	from one another; no errors	errors observed. Ideas	correction. Ideas are too	
	.observed	tend to be fragmented at	fragmented to be easily	
	.observed			
		times.	understood.	
Pace and Processing	Appropriate amount of	Sometimes too close/far	Interpretation is often too	
	processing time between the	behind the source	close/far behind the source	
	source and target messages,	message, and inaccuracies	message; processing time is	
	leading to higher accuracy	are sometimes observed	minimally observed, causing	
	with the interpretation	but without significant	frequent inaccuracies in	
		impact on the target	source message	
		message	comprehension and	
		message	incorrect target message	
			output	
	Pauses are used effectively to	Some inappropriate	Too frequent unnecessary	
	indicate transition or change	pauses are observed; has	pauses are observed, no	
	in topic	tendency to convey run-	clear transition between	
		on statements which	new topics	
			new topics	
		makes it challenging to		

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Spatial referents are clearly and effectively used in the interpretation.	Attempts at using spatial referents are observed; however, these are sometimes not fully maximized or used accurately	No attempts in using spatial referents are observed
		TOTAL POINTS

Comment/s:

(Spoken Language to FSL)

(FSL to Spoken Language)

Recommendation/s:

Assessed by: Date:

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#### **APPENDIX B**

## Interpreting Service Request Form

#### DE LA SALLE-COLLEGE OF SAINT BENILDE

DE LA SALLE-COLLEGE OF SAINT BENILDE SCHOOL OF DEAF EDUCATION AND APPLIED STUDIES

#### INTERPRETING SERVICE REQUEST FORM (ISRF v 3.0)

- Accomplish this ISRF in pdf/doc format. Ensure all information is complete for the request to proceed.
   ISRF should be sent to SDEAS at least seven (7) working days before the activity.
   After the event, SDEAS will send the service invoice to the requesting office for PRS processing. This will be charged under the requesting office's budget. Please inform SDEAS of the PRS number for follow up.
- 4. In case of request cancellation, inform SDEAS at least 24 hours before the activity to avoid charges.

Request Date	TLEGE	
Requesting Office		
Contact Person		
Contact number (office extension/viber)		
E-mail Address		
Activity Information	7~1	m
Activity Title:		
Date:	Time Start:	Time End:
Additional notes/instructions  Charge to (Department/GL account coc	de) Budget Appro	ved by:
	Name and Sig Position of Rec	nature questing Office Head
Request Receive by: (To be filled by SDEAS  Ms. Teresa F. Quintanilla  Name and Signature of SDEAS Interpreting Coordinator	Date/ Tin	16
School of Deaf Education and Applied Studies		

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Actual

Time

Ended



#### **DOCUMENT TITLE:**

Name of Interpreter/s

BENILDE INTERPRETING POLICY

## DOCUMENT NO:

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Total

no. of

hours

Total

Payment\*

Effective Date: BEGINNING 3T ACADEMIC YEAR 2024-2025

#### DE LA SALLE-COLLEGE OF SAINT BENILDE

#### Interpreting Service Invoice

(to be filled by SDEAS)

Actual

Started

Time

**Note to the requesting office**: please process the PRS for sign language interpreting services rendered by the following person/s and inform SDEAS of the PRS number for payment follow up.

Date

			2		
				2	
Additional Notes	1			10	
PRS Number	T/S		A	I E	
Prepared By:		Date:			
//s. Teresa F. Quintanilla	1/			m	
lame and Signature of SDEAS nterpreting Coordinator					

School of Deaf Education and Applied Studies 2544 Taft Avenue, Manila, Philippines 1004 Revise ISRF Form Dec 2023 +63 2 8230-5100 Local 1646-1647 www.benilde.edu.ph

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#### **DOCUMENT TITLE:**

BENILDE INTERPRETING POLICY

## DOCUMENT NO:

POL-1317-0001 (S.2025)

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## **APPENDIX C**

## **Interpreter Honorarium Matrix**

The interpreting assignments are classified according to type. The classification is based on the degree of difficulty of the interpreting assignment regardless of the number of participants or number of hours. Types A and B are paid by the hour, while Type C is paid as a package.

International Conferences rates shall follow the WASLI recommended rates.

Classification	Interpreting Assignment	Standard Interpreting Rates
Type A	Social & non-academic settings	P900
Туре В	Educational & Religious, Legal, Medical & Counseling	P1,200
Type C	Special Projects	P9,000- P11,200*

<sup>\*</sup>Amount is negotiable depending on package

## **APPENDIX D**

## **Types of Interpreting Assignments**

Classification	Types of Interpreting Assignment
Type A-Social & Non-Academic	Regular Meetings, General Assembly, Sports Events,
Settings	Christmas Party
Type B- Educational & Religious,	Classroom Interpreting, Seminars, Trainings, and
Legal, Medical & Counseling	Workshops, Graduation, Local Conference, Liturgy,
	Retreats & Recollections, Media and Job Interviews,
	Medical, Legal, Counseling
Type C- Special Projects	Theater and Performance, Research Sign
	Transcription, Signed Video Subtitles, Video taped

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<sup>&</sup>gt;Please see APPENDIX E for the specific types of interpreting assignments.

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## DE LA SALLE-COLLEGE OF SAINT BENILDE

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#### **APPENDIX E**

#### **Client Evaluation Form**

Client Interpreting Evaluation Form  Director, Following sent but the assars the best of performance of  interpreting in Deal a State College of Earl Benders. Usung the  following symmetr sufficience searces that she and set  of the interpreting in a given interpreting studentially by desling the  following the parties of the parties interpreting studentially by desling the  following the type of the parties  followed the Corresponding by parties  followed the Corresponding by parties  followed the following the following the  followed the following the  followed the followed the following the  followed the followed the  followed the followed the  followed t	<ol> <li>Sizes non-manual signals to convey the message (i.e., ratios the shoulders while saying 1 don't know, node head while saying 1 year).</li> <li>Mark only one year.</li> <li>1 2 3 4 5</li> </ol>
1 - tox Applicable 2 - Ottoropy Disagree 3 - Disagree 5 - Ottoropy Apree 6 - Ottoropy Apree	Not
* Indicates required question	<ol><li>6. is able to show the ober and the receiver of the action (e.g., when talking to a person in authority or child).</li></ol>
	Mark only one usel.
1. Email*	0 1 2 3 4 5
	Not O O O Strongly Agree
Interpreting Skills Assessment Form (ISAF)	
(Student/Client Form)	<ol> <li>7. is able to show comparison and contrast of ideas.</li> </ol>
(Student/Client +Orm)	Mark only one med
2. Interpreter's Name: *	0 1 2 3 4 5
	Not O O O Strongly Agree
3. Title of Activity: *	14. 8. shows how events happen. *
	Mark only one over!
4. Time *	0 1 2 3 4 5
4. Time.*	Not Strongly Agree
	not O O O O octority Agree
5. Venue: *	
	<ol> <li>9. is able to show cause and effect of events.</li> </ol>
	Mark only one avail.
6. Dato:*	0 1 2 3 4 5
	Not O O O Strongly Agree
Expressive Skills	
	<ol> <li>16. 10. is able to show location of things or places through signing.</li> </ol>
<ol> <li>1. is able to emphasize important words, phrases, concepts, and ideas. *</li> </ol>	Mark only one seal.
Maik only one eval.	0 1 2 3 4 5
0 1 2 3 4 5	Not O O O O Strongly Agree
Not 🔾 🔾 🔾 🔾 Strongly Agree	
	17. 11, uses a wide variety of signing vocabulary. *
8. 2. shows facial expressions which are appropriate for the speaker's message. *	17. 11. uses a wate variety or signing vocationary. *  Mark only one small
Mark only one creal	
0 1 2 3 4 5	0 1 2 3 4 5  Not
Not O O O Strongly Agree	nox () () () Strongly Agree
9. 3. stops shortly to show the transition and end of an idea. *	18. 12. correctly executes the signs. *
Mark only one cval.	Mark only one avail.
0 1 2 3 4 5	0 1 2 3 4 5
Not O O O Strongly Agree	Not C C Strongly Agree
10. 4, shows the type of sentence using facial expressions. *	<ol> <li>13. signs at a speed that is easily understood (i.e., does not sign too fast nor too slow).</li> </ol>
Mail only one avail.	Mark only one eval
0 1 2 3 4 5	0 1 2 3 4 5
Not O O Strongly Agree	Not O O O Strongly Agree

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29. 22. regularly ask us regarding our communication needs. *	
Mark only one oval.	
0 1 2 3 4 5	
Not Strongly Agree	
30. 23. makes necessary adjustments based on our feedback. *	
Mark only one oval.	
0 1 2 3 4 5	
Not Strongly Agree	
31. 24, comes to the assigned activity well-prepared. *	
Mark crity one aval.	
0 1 2 3 4 5	
Not O O Strongly Agree	<ol> <li>38. 31. dresses appropriately during interpreting assignments (i.e., graduation, awarding, mass).</li> </ol>
	Mark only and exel.
	0 1 2 3 4 5 Not
32. 25. comes to the assigned activity on-time. •	Net C Strongly Agree
Mark only one eval.	
0 1 2 3 4 5	<ol> <li>30. shows respect when dealing with administrators, feachers and co-interpreters.</li> <li>Mark only one cost</li> </ol>
Not O O O Strongly Agree	0 1 2 3 4 5
	Not O Strongly Agree
33. 26. relates with us in a respectful manner.*	
Mark only one onel.	40. 33, works cooperatively with other personnel assigned to the activity (i.e., logistics and protessional assistance). *
	Mark only one coal.
0 1 2 3 4 5	0 1 2 3 4 5
Not Strongly Agree	Not C Strongly Agree
34. 27. asks for a Deaf person to relay for him/her when he/she cannot interpret a message accurately. *	41. 34. supports or when appropriate (i.e., advice the speaker or leacher to let the Deaf students sit together, requests for handouts from the speaker or leacher, and the like).
Mark only one aval.	Moré only one eval.
0 1 2 3 4 5	0 1 2 3 4 5
Not Strongly Agree	Not Strongly Agree
	42. 35. does not sayrisgn offending words or phrases to anyone during his or her interpreting service. *
<ol> <li>28. seeks the help of an available peer interpreter when necessary to interpret the message clearly.</li> </ol>	Math city one avail.
Mark only one oval.	0 1 2 3 4 5 Not
0 1 2 3 4 5	Not C C C Strongly Agree
Not O O O Strongly Agree	
	<ol> <li>36, does not do things that are offending to anyone during his or her interpreting service.</li> </ol>
36. 29. is not doing other things white interpreting (e.g., texting, talking with others). •	0 1 2 3 4 5
Mark only one aval.	Not O O O O Strongly Agree
0 1 2 3 4 5	
Not O O O Strongly Agree	44. Comments and Suggestions on Professionalism *
	Thank you
37. 30. does not take over the responsibility of the speaker. •	
Mark only one oval.	
0 1 2 3 4 5	This content is native created nor endward by Google
Not O O O Strongly Agree	Google Forms

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#### APPENDIX F

#### References

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